

State EFT/EDI Contacts and Program Information

State Contact	Requires Electronic Payments?	Web-based Payments?
<p>Alabama</p> <p>Melanie K. Duncan, Program Manager State Operations Phone: 334-242-9300 Email: eftedi@dhr.alabama.gov</p> <p>Gloria Liggins, EFT Supervisor of Inbound Payments Phone: 334-270-9667 Phone: 866-252-4453 Fax: 334-270-3382 Email: eftedi@dhr.alabama.gov</p> <p>Diana Connell, Outbound Payments Phone: 205-554-1128 Email: eftedi@dhr.alabama.gov</p> <p>Tenecha Johnson, Inbound Payments Phone: 866-252-4453 Email: eftedi@dhr.alabama.gov</p> <p>Payment inquiries Phone: 866-252-4453</p> <p>Alabama Child Support Payment Center PO Box 241301 Montgomery, AL 36124</p>	No	
<p>Alaska</p> <p>Brandi Reischman Phone: 907-269-6750 Fax: 907-787-3189 Email: brandi.reischman@alaska.gov</p> <p>Alaska Department of Revenue Child Support Services Division 550 W. 7th Avenue, Suite 310 Anchorage, AK 99501-6699</p>	No	

State EFT/EDI Contacts and Program Information

State Contact	Requires Electronic Payments?	Web-based Payments?
<p>Arizona</p> <p>Andy Wangrycht, SDU Manager Phone: 602-771-8395 Email: awangrycht@azdes.gov</p> <p>Steven Villanueba, Payment Processing Manager Phone: 602-238-9290, ext. 1017 Email: steven.villanueba@acs-inc.com</p> <p>Karen Nowak, EFT Coordinator Phone: 602-252-9548 Phone: 888-835-6775 (toll-free) Email: karen.nowak@acs-inc.com</p> <p>Mark Killinger, Technical Liaison Phone: 602-771-9339 Email: mkillinger@azdes.gov</p> <p>Payments only: AZ Support Payment Clearinghouse PO Box 52107 Phoenix, AZ 85072-2107</p>	No	<p>Web-based payment service: ExpertPay (free to employers and noncustodial parents paying to AZ): Phone: 800-403-0879 Email: customer.service@expertpay.com Website: www.expertpay.com</p>
<p>Arkansas</p> <p>Ruth Ann Jefferies, Manager, State Disbursement Unit Phone: 501-683-7915 Email: ruthann.jefferies@ocse.arkansas.gov</p> <p>Susan Kyzer Phone: 501-683-6333 Email: ar.sdu@ocse.arkansas.gov</p> <p>Arkansas OCSE Clearinghouse State Disbursement Unit PO Box 8128 Little Rock, AR 72203-8128</p>	No	<p>Web-based payment service (fee to employers): OCSE MyWorkers Phone: 800-216-0224 or Phone: 501-683-7954 Email: employer.relations@ocse.arkansas.gov (for all employers' issues)</p> <p>Website: www.ark.org/MyWorkers</p>

State EFT/EDI Contacts and Program Information

State Contact	Requires Electronic Payments?	Web-based Payments?
<p>California</p> <p>SDU EFT Help Desk Phone: 866-901-3212</p> <p>Website: www.casdu.com</p> <p>Kimberly Peng, DCSS SDU Manager Phone: 916-464-6731 Email: kimberly.peng@dcss.ca.gov</p> <p>Alex Camacho, SDU Service Provider Phone: 916-855-5003 Email: alex.camacho@xerox.com</p> <p>California State Disbursement Unit PO Box 989067 West Sacramento, CA 95798-9067</p>	<p>Yes, employers who pay their taxes electronically are required to remit their child support payments electronically.</p>	<p>Web-based online payment service (free for employers and noncustodial parents) and other electronic payments (ACH credits): SDU EFT Help Desk Phone: 866-901-3212 Fax: 888-587-5471 Email: casdu-electronichelpdesk@dcss.ca.gov Email: ccsasbusinesssolutions@dcss.ca.gov (for assistance to employers with other child support issues) Website: www.casdu.com</p> <p>Credit card payments accepted from employers and noncustodial parents at no fee.</p>
<p>Colorado</p> <p>Bilinda McKay-Johnson, FSR Program Manager Phone: 303-866-4555 Email: bilinda.mckayjohnson@state.co.us</p> <p>Employer Services Unit: Phone: 800-696-1468 Email: cse.employer.outreach@state.co.us</p> <p>Colorado Family Support Registry PO Box 2171 Denver, CO 80201-2171</p>	<p>No</p>	<p>Web-based payment service: ACH debit (for employers without charge) Phone: 800-696-1468 or Phone: 303-297-2949 Email: cse.employer.outreach@state.co.us Website: www.childsupport.state.co.us</p> <p>Credit card payments accepted through Western Union.</p>

State EFT/EDI Contacts and Program Information

State Contact	Requires Electronic Payments?	Web-based Payments?
<p>Connecticut</p> <p>Teresa Elliott, Employer Outreach Coordinator Phone: 888-233-7223 Email: eftmanager@ctchildsupport.com</p> <p>Johanna Dolge, Public Assistance Consultant Phone: 860-424-5272 Email: johanna.dolge@ct.gov Email: eftmanager@ctchildsupport.com</p> <p>CT Department of Social Services 25 Sigourney Street, 10th floor Hartford, CT 06106-5033</p> <p>Email: eftmanager@ctchildsupport.com</p>	No	<p>Web-based payment service: CT E-commerce: ACH Debit (for employers and noncustodial parents) Website: http://www.ctchildsupport.com/</p> <p>Credit card payments accepted through Western Union.</p>
<p>Delaware</p> <p>Hope LaChance, Fiscal Administrative Officer / SDU Manager Phone: 302-395-6681 Email: dhss_dcse_eft@state.de.us</p> <p>Valerie Peacock, Adjustments Manager Phone: 302-395-6683 Fax: 302-395-6604 Email: dhss_dcse_eft@state.de.us</p> <p>Pallavi Ravel, EFT contact Phone: 302-395-6671 Email: dhss_dcse_eft@state.de.us</p> <p>Delaware Division of Child Support Enforcement PO Box 15012 Wilmington, DE 19850</p> <p>Delaware's Automated Assistance Line/Customer Service Unit for custodial and noncustodial parents: Phone: 302-577-7171</p>	No	

State EFT/EDI Contacts and Program Information

State Contact	Requires Electronic Payments?	Web-based Payments?
<p>District of Columbia</p> <p>Richard Cooper, SDU Manager Phone: 202-724-2001 Email: richard.cooper@dc.gov</p> <p>Kim Rodriguez, Employer Outreach Coordinator (SMI) Phone: 866-470-1469, ext. 111 Email: dceftmanager@smimail.net</p> <p>Herbert Jeter, Audit & Program Management Supervisor Phone: 202-724-2131 Email: herb.jeter@dc.gov</p> <p>District of Columbia Child Support Clearinghouse PO Box 37789 Washington, DC 20013-7789</p>	No	<p>Web-based payment service for noncustodial parents only: Website: https://dc.smartchildsupport.com/</p> <p>No credit cards accepted.</p>

State EFT/EDI Contacts and Program Information

State Contact	Requires Electronic Payments?	Web-based Payments?
<p>Florida</p> <p>Vickie Morrell, Ancillary Manager Phone: 850-205-8226 Fax: 850-580-7569 Email: vickie.morrell@xerox.com</p> <p>Florida Department of Revenue/CSE PO Box 8030 Tallahassee, FL 32314-8030</p> <p>IV-D agency correspondence only: Phone: 800-622-5437 (toll-free)</p>	<p>Yes, employers in FL with 10 or more employees or who pay \$30,000 or more in annual state taxes must remit their child support payments electronically.</p> <p>DOR/CSE (Address for Returning Interstate Payments) Attention: Marcia Frostick PO Box 8030 Tallahassee, FL 32314-8030</p>	<p>Web-based payment services: ExpertPay (free to employers and noncustodial parents paying to FL; \$2.50 initial setup fee)</p> <p>Phone: 800-403-0879 Email: customer.service@expertpay.com Website: www.expertpay.com</p> <p>and MyFloridaCounty (\$7.50 flat fee charged to employers and noncustodial parents) Phone: 877-326-8689 Email: webmaster@myfloridacounty.com Website: www.myfloridacounty.com</p> <p>Free software offered to employers for e-payments. Credit card payments accepted from noncustodial parents through Website: www.myfloridacounty.com Fee is 3.5% of the charged amount with no maximum limit.</p> <p>Custodial or noncustodial parents calling for payment information: FLSDU Customer Service Phone: 877-769-0251</p> <p>Custodial or noncustodial parents calling about enforcement: Phone: 800-622-5437 (IV-D agency)</p> <p>Employers needing to verify payments or to check payments posted: FLSDU Employer Line Phone: 888-883-0743</p> <p>Employers calling for EFT refund checks call: FLSDU Refund Check Line Phone: 877-388-0420</p> <p>Employer line for questions: Phone: 866-435-2763</p>

State EFT/EDI Contacts and Program Information

State Contact	Requires Electronic Payments?	Web-based Payments?
<p>Georgia</p> <p>Jo Ann Johnson, GA EFT/EDI Coordinator Phone: 866-836-6434, ext. 4407 Email: gaftmanager@smimail.net</p> <p>Joy Cole-McKune, GA outgoing EFT/Employer Outreach Phone: 866-836-6434 Email: jccole1@dhr.state.ga.us</p> <p>Correspondence: Georgia Family Registry 2 Peachtree Street, 20th Floor Atlanta, GA 30303</p> <p>Employers: Family Support Registry PO Box 1800 Carrollton, GA 30112-1800</p> <p>Interstate Payments: Family Support Registry PO Box 1700 Carrollton, GA 30112-1700</p> <p>Direct Payers: Family Support Registry PO Box 1600 Carrollton, GA 30112-1600</p>	<p>No</p>	<p>Web-based payment service: Accepts ACH debits from noncustodial parents only Georgia Family Support Registry Internet Payment Website at Website: https://ga.smartchildsupport.com/</p> <p>Credit card and debit card payments accepted from employers and noncustodial parents at Georgia Office of Child Support Services portal at Website: http://ocse.dhr.georgia.gov/portal/site.</p>

State EFT/EDI Contacts and Program Information

State Contact	Requires Electronic Payments?	Web-based Payments?
<p>Guam</p> <p>Yolanda A. Salalila, SDU Supervisor Guam State Disbursement Unit Phone: 671-475-3324, ext. 669 Fax: 671-475-3203 Email: yolanda.salalila@guamcse.net</p> <p>Balaji Chandran, HP (vendor) c/o Office of the Attorney General Child Support Enforcement Division Phone: 671-477-3282 Email: balaji.chandran@hp.com</p> <p>Gerard Calvo, System Analyst Phone: 671-475-3324, ext. 786 Email: gerard.calvo@guamcse.net</p> <p>Heather P. Saludo, System Analyst Phone: 671-475-3324, ext. 786 Email: csnhps@guamag.org</p> <p>Guam State Disbursement Unit Office of the Attorney General Child Support Enforcement Division 287 West O'Brien Drive Hagatna, GU 96910</p> <p>Phone: 671-475-3324, ext. 613</p> <p>Information Technology Section Phone: 671-475-3324, ext. 786 Email: child.support@guamcse.net</p> <p>Website: www.guamcse.net</p>	<p>Yes, download the Employer Authorization form at Website: www.guamcse.net and send fax to the Guam SDU at Fax: 671-477-2159.</p>	<p>Email: child.support@guamcse.net</p>
<p>Hawaii</p> <p>Corinne Yoneda, Accountant/EFT Coordinator Phone: 808-692-7013 Fax: 808-692-7134 Email: corinne.a.yoneda@hawaii.gov</p> <p>Child Support Enforcement Agency 601 Kamokila Boulevard, Suite 207 Kapolei, HI 96707</p>	<p>No</p>	

State EFT/EDI Contacts and Program Information

State Contact	Requires Electronic Payments?	Web-based Payments?
<p>Idaho</p> <p>Send all inquiries to: Email: ideft@dhw.idaho.gov Phone: 800-334-4957 Phone: 208-334-4957 (in the Boise area) Fax: 208-334-5571</p> <p>Kristy White, Program Specialist Phone: 208-334-4975 Email: whitek@dhw.idaho.gov</p> <p>Susan Peterson, Program Specialist Phone: 208-334-4985 Email: peterson@dhw.idaho.gov</p> <p>Sandy Baker Phone: 208-334-6952 Email: ~mainframesupport@dhw.idaho.gov</p> <p>Payments and Refunds: Idaho Child Support Receipting Child Support Customer Service Center Attn: Payment Department PO Box 70008 Boise, ID 83707-0108</p>	<p>No</p>	<p>Web-based payment service: Employers: Phone: 800-334-4957 Phone: 208-334-4957 (in the Boise area) Email: ideft@dhw.idaho.gov Fax: 208-334-5571 Website: www.healthandwelfare.idaho.gov</p> <p>Parents: Phone: 800-334-4957 Phone: 208-334-4957 (in the Boise area) Email: webmaster@accessidaho.org Website: www.accessidaho.org</p> <p>Credit card payments accepted (\$7 fee)</p>
<p>Illinois</p> <p>Colleen McVeigh, EFT Lead Phone: 630-221-2341 Email: colleen.mcveigh@acs-inc.com</p> <p>Lea Salyers, EFT Phone: 630-221-2325 Email: lea.salyers@acs-inc.com</p> <p>Phone: 888-704-0683 (Employer EFT questions) Phone: 877-664-5738 or 800-447-4278 (Employers' questions)</p>	<p>Yes, employers with 250 or more employees or fewer than 250 employees and paying on 10 or more child support orders must remit their payments electronically.</p>	<p>Web-based payment service ExpertPay (free to employers) Phone: 800-403-0879 Email: customer.service@expertpay.com Website: www.expertpay.com</p> <p>Free software offered to employers for e-payments.</p>

State EFT/EDI Contacts and Program Information

State Contact	Requires Electronic Payments?	Web-based Payments?
<p>Indiana</p> <p>Mary Francis, EFT/Website Supervisor Electronic Funds Transfer Unit Indiana State Child Support Bureau The Department of Child Services Phone: 317-234-4882 or Phone: 800-292-0403 Fax: 317-234-4767 Email: mary.francis@dcs.in.gov</p> <p>Peggy Boggs, Financial Manager Phone: 317-232-3450 Email: peggy.boggs@dcs.in.gov</p> <p>Sai Raj, Technical Support Email: sai.raj@dcs.in.gov</p> <p>Indiana State Central Collection Unit MS11, Room W-361 402 W. Washington Street Indianapolis, IN 46204</p> <p>Office Fax: 317-233-2655</p>	<p>Yes, employers in IN with 50 or more employees and more than one employee with an income-withholding order. There is a fine of \$25.00 per occurrence for noncompliance.</p>	<p>Web-based payment service: IN Child Support Payment System (free to employers) Phone: 800-292-0403</p> <p>For more basic information concerning child support, go to: Website: www.childsupport.in.gov</p> <p>Credit cards accepted from Visa, MasterCard, Discovery at 2.25% of total payment (in consortium with other IN state agencies) Debit cards accepted with Nyce, Star, or Pulse logo at 2.25% of total payment (in consortium with other IN state agencies)</p>

State EFT/EDI Contacts and Program Information

State Contact	Requires Electronic Payments?	Web-based Payments?
<p>Iowa</p> <p>Andrea Bell, Management Analyst EFT Payment and Outreach Coordinator Employers Partnering In Child Support 501 Sycamore, Suite 500 Waterloo, Iowa 50703-4651 Phone: 319-226-7041 Fax: 319-226-7150 Email: abell@dhs.state.ia.us</p> <p>Amy Wedemeier, Management Analyst EFT Payment and Outreach Coordinator Employers Partnering In Child Support Phone: 319-226-7052 Email: awedeme@dhs.state.ia.us</p> <p>Gloria I. Fernandez, Management Analyst EFT Interstate Payment Coordinator Iowa Collections Service Center Phone: 515-697-1537 Email: gfernan@dhs.state.ia.us</p> <p>Terri Pollard, Program Planner 3 Bureau of Collections Central Office Phone: 515-242-6096 Email: tpollar@dhs.state.ia.us</p> <p>Payments: Iowa Collection Services Center PO Box 9125 Des Moines, Iowa 50306 Office Fax: 515-281-6632</p>	<p>Yes, by 12/31/11, payers of income with 1,000 or more employees must remit support payments electronically. For payers of income with 500 to 999 employees, the compliance date is 12/31/12. For payers of income with 200 to 499 employees AND employers with 100 or more employees using an agent for payroll processing, the date for compliance is 12/31/13. Payers of income with fewer than 200 employees and who handle their own payroll are not subject to the EFT mandate. Payers of income with fewer than 100 employees and who use a payroll service provider are also not subject to the EFT mandate.</p>	<p>Web-based payment service (free to employers): Phone: 877-274-2580 Fax: 319-226-7150 Email: csrue@dhs.state.ia.us Website: www.iowachildsupport.gov or Website: https://secureapp.dhs.state.ia.us/epay/</p> <p>Separate website for noncustodial (NCP) and custodial parents doing business with IA's Collection Services Center: Website: https://childsupport.dhs.state.ia.us</p> <p>An NCP may initiate a payment via the website after IA has processed an application and completed a prenote.</p>

State EFT/EDI Contacts and Program Information

State Contact	Requires Electronic Payments?	Web-based Payments?
<p>Kansas</p> <p>Gina Hoffman, Project Director Phone: 785-232-7120 Email: ghoffman@ywcss.com</p> <p>Pamela Underwood, Deputy Director Phone: 785-232-7124 Email: punderwood@ywcss.com</p> <p>Kati Musson, Exceptions Supervisor Phone: 785-267-7574, ext. 27165 Email: kspinelli@ywcss.com</p> <p>Jeanette Smith, Customer Service Supervisor/EFT Contact Phone: 785-267-7574, ext. 27164 Email: jsmith@ywcss.com</p> <p>LienVi Le, Payment Processing Supervisor Phone: 785-232-7131 Email: lle@ywcss.com</p> <p>Debra Snead, Inbound EFT Phone 785-267-7574, ext. 27142 Email: dsnead@ywcss.com</p> <p>Kevin Anderson, Outbound EFT Phone 785-267-7574, ext 27125 Email: kanderson@ywcss.com</p> <p>Chris Kellogg, Attorney II Phone: 785-296-7209 Email: chris.kellogg@dcf.ks.gov</p> <p>Brenda Ellison, KPC Contract Administrator Phone: 785-232-7161 Email: brenda.ellison@dcf.ks.gov</p> <p>Kansas Payment Center PO Box 758599 Topeka, KS 66675-8599</p> <p>Office Fax: 785-266-1809</p>	No	<p>Web-based payment service (free to noncustodial parents and employers): KPCpay Phone: 877-729-6367 (toll-free) Website: http://www.kspaycenter.com</p> <p>Fee charged on debit and credit cards based on the total of the transaction (minimum 2.43%, maximum 6%)</p>

State EFT/EDI Contacts and Program Information

State Contact	Requires Electronic Payments?	Web-based Payments?
<p>Kentucky</p> <p>Sandra Barnett, Supervisor Central Processing Phone: 502-564-2285, ext. 4481 Email: sandra.barnett@ky.gov</p> <p>Loretta Dawson, Branch Manager Processing and Distribution Phone: 502-564-2285, ext. 4443 Email: loretta.dawson@ky.gov</p> <p>Dee Dee Weakley, Manager Information Technology Phone: 502-564-0105, ext. 2753 Email: deedee.weakley@ky.gov</p> <p>Trisha Johnson Phone: 502-564-2285, ext. 4483 Email: trisha.johnson@ky.gov</p> <p>Correspondence: KY Child Support Enforcement PO Box 2150 Frankfort, KY 40602-2150</p>	No	<p>Web-based payment service: ExpertPay (free to noncustodial parents; \$2.50 registration fee and then \$1.25 per payment for employers): Phone: 800-403-0879 Email: customer.service@expertpay.com Website: www.expertpay.com</p> <p>Website for employers and parents to check payments: http://csws.chfs.ky.gov/csws/</p>

State EFT/EDI Contacts and Program Information

State Contact	Requires Electronic Payments?	Web-based Payments?
<p>Louisiana</p> <p>Patricia Cason, Program Manager Phone: 225-342-4783 Email: patricia.cason@la.gov</p> <p>Sherrika Grimes, Operations Manager Phone: 225-924-5990, ext. 101 Email: sherrika.grimes@la.gov</p> <p>Rochalette Moore, Operations Supervisor / EFT Coordinator Phone: 225-924-5990, ext. 109 Email: rochalette.moore@la.gov</p> <p>Craig Blanchard, Program Manager Phone: 225-342-9004 Email: craig.blanchard@la.gov</p> <p>Kay Brandon, Program Coordinator Phone: 225-342-4793 Email: kay.brandon@la.gov</p> <p>Judi Yoder, Project Manager Phone: 225-924-5990, ext. 105 Email: judi.yoder@acs-inc.com</p> <p>Charlie Bonfanti, Systems Outreach Manager Phone: 225-924-5990, ext. 102 Email: charlie.bonfanti@acs-inc.com</p> <p>Debra LeBlanc, Program Manager Phone: 225-219-7700 Email: debra.j.leblanc@la.gov</p> <p>Louisiana Centralized Collection Unit Post Office Box 260222 Baton Rouge, LA 70826-0222</p>	No	<p>Web-based payment service: ExpertPay (free to employers and noncustodial parents after \$2.50 set up fee) Phone: 866-645-6347 Email: customer.service@expertpay.com Website: www.expertpay.com Website: www.e-childspay.com (for credit cards, noncustodial parents only)</p> <p>Credit card payments accepted from noncustodial parents. Fee is \$11.75. Phone: 866-645-6348</p>

State EFT/EDI Contacts and Program Information

State Contact	Requires Electronic Payments?	Web-based Payments?
<p>Maine</p> <p>Mike Hughes, Central Office Supervisor Phone: 207-287-2916 Fax: 207-287-6883 Email: mike.hughes@maine.gov</p> <p>Maine Department of Human Services SHS 11 19 Union Street Augusta, ME 04333</p>	No	<p>Web-based payment service: ExpertPay (\$.55 fee per transaction for employers and noncustodial parents after \$2.50 registration fee) Phone: 800-403-0879 Email: customer.service@expertpay.com Website: www.expertpay.com</p> <p>Online and credit card payments accepted from noncustodial parents: Website: http://www.maine.gov/dhhs/ofi/dser/online.payments/html</p>
<p>Maryland</p> <p>MD SDU EFT Unit Phone: 443-957-2640 Email: mdsdu.eft@xerox.com</p> <p>Cynthia E. Shockey, MD SDU Assistant Director Phone: 443-957-2640 Email: cshocke2@dhr.state.md.us</p> <p>Crystal Gebhart, MD SDU Project Director Phone: 443-957-2676 Email: crystal.gebhart@xerox.com</p> <p>Laffite Flanders, EFT Outreach Specialist Phone: 443-957-2680 Email: laffite.flanders@xerox.com Email: mdsdu.eft@xerox.com</p> <p>DHR, Child Support Enforcement Administration 311 W. Saratoga Street Baltimore, MD 21201</p>	No	<p>Web-based payment service: ExpertPay (free to employers and noncustodial parents after \$2.50 registration fee) Phone: 800-403-0879 Email: customer.service@expertpay.com Website: www.expertpay.com Website: www.e-childspay.com (for credit cards by noncustodial parents)</p> <p>Credit card payments accepted from noncustodial parents. Fee is \$11.00.</p>

State EFT/EDI Contacts and Program Information

State Contact	Requires Electronic Payments?	Web-based Payments?
<p>Massachusetts</p> <p>Michael Grugnale, Contract Manager Phone: 781-917-0040, ext. 4811 Email: grugnale@dor.state.ma.us</p> <p>Marilyn O'Brien, EFT Outreach Phone: 781-917-0050 Email: marilyn.obrien@smimail.net</p> <p>Bill Seaver, Deputy Director, CSE Finance Phone: 617-626-4112 Email: seaver@dor.state.ma.us</p> <p>MA Department of Revenue/Child Support Enforcement 100 Cambridge Street Boston, MA 02114-2509</p>	<p>Yes, employers with five or more employees who have orders; also employers with a history of irregular or untimely payments or other instances of failure to remit child support payments.</p>	<p>Web-based payment service: Smart System (free to employers and noncustodial parents): Email: marilyn.obrien@smimail.net Website: https://ma.smartchildsupport.com (for credit cards)</p> <p>Credit cards accepted from noncustodial parents.</p> <p>Employer Relations Unit and EFT Outreach: Phone: 781-917-0050 Fax: 781-917-0055 Email: maeru.fax@smimail.net</p>
<p>Michigan</p> <p>Pratin Trivedi, Director of Information Technology and Payment Operations Phone: 517-334-6560 Email: trivedip@michigan.gov</p> <p>Dawne Cohoon, EFT Manager Phone: 517-318-4605 Email: cohoond@michigan.gov</p> <p>Burt Parsons (System) Phone: 517-334-7395 Email: parsonsb2@michigan.gov</p> <p>Cheryl Webster (Program) Phone: 517-334-8695 Email: websterc2@michigan.gov</p> <p>Michigan State Disbursement Unit PO Box 30037 Lansing, MI 48909</p> <p>Employer Assistance Line Phone: 800-817-0805</p>	<p>No</p>	<p>Web-based payment service: (free to employers) Phone: 800-817-0805 Email: misduoutreach@michigan.gov Website: www.misdu.com</p> <p>Credit cards accepted from employers and noncustodial parents; fee is 2.35% of the total amount.</p>

State EFT/EDI Contacts and Program Information

State Contact	Requires Electronic Payments?	Web-based Payments?
<p>Minnesota</p> <p>Kimberly Monita, Accounting Officer, Senior Phone: 651-431-3323 Fax: 651-431-7469 Email: dhs.mncseft@state.mn.us</p> <p>Deb Spanier Phone: 651-431-3324 Fax: 651-431-7469 Email: dhs.mncseft@state.mn.us</p> <p>Minnesota Child Support Payment Center PO Box 64329 St. Paul, MN 55164-0329</p> <p>For employers: Child Support Partners Line: Phone: 651-431-4344 or Phone: 800-657-3890 (toll free)</p>	No	<p>Web-based payment service: Minnesota Child Support Online (free to employers) Website: http://www.childsupport.dhs.state.mn.us/Action/Welcome Phone: 651-431-4344 or Phone: 800-657-3890 (toll free) Email: dhs.mncseft@state.mn.us</p>
<p>Mississippi</p> <p>Debra Johnson-Cockrell, METSS Director Phone: 601-359-4315 Fax: 601-359-4415</p> <p>Jacqueline Brackett, Program Administrator Phone: 601-359-4375 Email: jacqueline.brackett@mdhs.ms.gov</p> <p>Sharyn Allen, Special Projects Officer Phone: 601-359-4483 Email: sharyn.allen@mdhs.ms.gov</p> <p>Beverly Williams, Lead Programmer Analyst Phone: 601-359-4615 Fax: 601-359-4565 Email: beverly.williams@mdhs.ms.gov</p> <p>Takedia Magee, Business Analyst Phone: 601-359-4630 Email: takedia.magee@mdhs.ms.gov</p> <p>Central Receipting and Disbursement Unit (CRDU) 750 N. State Street Jackson, MS 39202</p>	No	

State EFT/EDI Contacts and Program Information

State Contact	Requires Electronic Payments?	Web-based Payments?
<p>Missouri</p> <p>Joe LaBella (Program) Phone: 573-751-3396 Email: joseph.r.labela@dss.mo.gov</p> <p>Matt Luadzers, EFT Coordinator Phone: 888-761-3665, ext. 4010 Email: fspceft@smimail.net</p> <p>Terri Hinzpeter, Policy Phone: 573-522-3730 Email: terri.hinzpeter@dss.mo.gov</p> <p>MO Family Support Payment Center PO Box 109006 Jefferson City, MO 65110-9006</p> <p>Phone: 888-761-3665</p>	No	<p>Web-based payment service: Family Support Payment Center (free for employers and NCPs) Phone: 888-761-3665 or Phone: 888-761-6390 Parents may obtain payment information. Phone: 800-225-0530 Email: fspceft@smimail.net Website: https://mo.smartchildsupport.com</p>
<p>Montana</p> <p>Sandy Levensgood, EFT/EDI Specialist Phone: 406-444-2775 Email: slevensgood@mt.gov</p> <p>Sharon Doyle Phone: 406-444-3877 Email: sdoyle@mt.gov</p> <p>Cora Kelley Phone: 406-444-0432 Email: ckelley@mt.gov</p> <p>Patty Cartin Phone: 406-444-0557 Email: pcartin@mt.gov</p> <p>Child Support Enforcement Division PO Box 202943 Helena, MT 59620-2943</p>	No	<p>Web-based payment service: MT Child Support Payments (for employers and noncustodial parents; fee per transaction; limit of 15 payments per transaction) Phone: 406-444-2775 Email: slevensgood@mt.gov Website: http://app.mt.gov/csp</p> <p>Credit card payments and e-checks (online banking) accepted from employers and noncustodial parents through MT Child Support Payments website above (fee charged).</p>

State EFT/EDI Contacts and Program Information

State Contact	Requires Electronic Payments?	Web-based Payments?
<p>Nebraska</p> <p>John Kwiatek, Finance Administrator Phone: 402-471-7309 Email: john.kwiatek@nebraska.gov</p> <p>Tom Hinds, Primary contact for Employers and Payroll Service Providers Phone: 402-471-1173 Email: tom.hinds@nebraska.gov</p> <p>Troy Reiners, Assistant State Treasurer Phone: 402-471-1349 Email: troy.reiners@nebraska.gov</p> <p>Michelle Raphael Phone: 402-471-4146 Email: michelle.raaphael@nebraska.gov</p> <p>Nebraska Child Support Payment Center PO Box 83306 Lincoln, NE 68501-3306</p>	<p>Yes, employers in Nebraska with 50 or more employees and who are paying on at least one order are required to remit child support payments electronically.</p>	<p>Web-based payment service: NE Child Support Payment Center (free for employers and noncustodial parents) Phone: 877-631-9973 Website: https://www.nebraskachildsupport.com/index.asp</p>
<p>Nevada</p> <p>Marci Boggs, Chief State Collection and Disbursement Unit Phone: 775-684-0649 Email: mboggs@dwss.nv.gov</p> <p>Mike Worman, EFT Coordinator Phone: 775-684-0684 Email: mworman@dwss.nv.gov</p> <p>Guy Puglisi, Office Manager Phone: 702-486-8578 Email: gpuglisi@dwss.nv.gov</p> <p>Tyler Lentz, Management Analyst I Phone: 702-486-1042 Email: tlentz@dwss.nv.gov</p> <p>State of Nevada Division Welfare and Supportive Services State Collection and Distribution Unit (SCaDU) 1470 E. College Parkway Carson City, NV 89706</p>	<p>Yes, employers in Nevada with 50 or more employees are required to remit child support payments electronically.</p>	<p>Debit card payments accepted from noncustodial parents.</p> <p>If remitting payment by EFT/EDI, email the request to Email: scadu.eft@dwss.nv.gov before first submission.</p> <p>\$2 Income Withholding Fee Payable to State Treasurer: Employers are required to collect \$2 per payment (max. \$4 per month) to be sent to State Treasurer no less than quarterly per NRS 31A.080(3).</p> <p>Send the \$2 fee to: Nevada State Treasurer's Office PO Box 749549 Los Angeles, CA 90074-9549</p> <p>For information on Electronic Funds Transfer (EFT) of Treasurer's Fee, contact SCaDU at Email: scadu.eft@dwss.nv.gov</p>

State EFT/EDI Contacts and Program Information

State Contact	Requires Electronic Payments?	Web-based Payments?
<p>New Hampshire</p> <p>Michael Lovely, Administrator Bureau of Finance Phone: 603-271-9298 Fax: 603-271-2896 Email: michael.m.lovely@dhhs.state.nh.us</p> <p>Nell Jean-Jacques, Project Manager Phone: 603-644-1183 Email: nell.jeanjacques@xerox.com</p> <p>DHHS 129 Pleasant Street Concord, NH 03301</p>	No	<p>Web-based payment service: ExpertPay (free to employers) Phone: 800-403-0879 Email: customer.service@expertpay.com Website: www.expertpay.com</p> <p>Free software offered to employers for e-payments.</p>
<p>New Jersey</p> <p>David Morris, Project Manager Phone: 609-570-4263 Email: david.morris@acs-inc.com</p> <p>Nadia Smirnova, Finance Supervisor Phone: 609-570-4266 Email: nadia.smirnova@acs-inc.com</p>	No	<p>Web-based payment services: ExpertPay (free to employers and noncustodial parents paying to NJ): Phone: 800-403-0879 Email: customer.service@expertpay.com Website: www.expertpay.com</p>

State EFT/EDI Contacts and Program Information

State Contact	Requires Electronic Payments?	Web-based Payments?
<p>New Mexico</p> <p>Joseph Anaya, SDU Bureau Chief Phone: 505-476-3918 Email: joseph.anaya@state.nm.us</p> <p>Adam Medina, EFT Coordinator Phone: 505-476-3922 Email: adam.medina@state.nm.us</p> <p>Payments only: CSED Payment Processing PO Box 25109 Albuquerque, NM 87125</p> <p>Correspondence only: NM State Disbursement Unit PO Box 25110 Santa Fe, NM 87502-5110</p> <p>Returning Interstate Payments: NM State Disbursement Unit PO Box 2348 Santa Fe, NM 87504-2348</p>	<p>No</p>	<p>Web-based payment service: An employer may set up a recurring automatic withdrawal for child support payments on NM's website: Website: https://elink.hsd.state.nm.us/elink/Default.aspx Website: www.e-childspay.com (credit card payments from noncustodial parents)</p> <p>Payments also accepted from Western Union.</p>

State EFT/EDI Contacts and Program Information

State Contact	Requires Electronic Payments?	Web-based Payments?
<p>New York</p> <p>Barbara Ruggirello, SDU Project Director NYS Division of Child Support Enforcement Phone: 518-473-0574 Email: barbara.ruggirello@otda.state.ny.us</p> <p>Val Lamaestra, SDU Operations Manager Phone: 518-452-9814, ext. 3100 Email: val.lamaestra@acs-inc.com</p> <p>Bob Madan, SDU Deputy Project Manager Phone: 518-452-9814 Email: bob.madan@acs-inc.com</p> <p>Cheryl Danker, Employer Outreach/EPP Marketing Manager Phone: 518-320-1053, ext. 3323 Email: cheryl.danker@acs-inc.com</p> <p>Matt Hotopp, Bureau of Systems Director Phone: 518-473-8000 Email: matt.hotopp@otda.state.ny.us</p> <p>Jennifer Sherry-Glenn, Child Support Specialist 2 Phone: 518-473-0574 Email: jennifer.sherry@otda.state.ny.us</p> <p>NYS Child Support Processing Center PO Box 15363 Albany, NY 12212-5363</p> <p>NYS Child Support Processing Center Phone: 888-208-4485 Fax: 518-452-6340</p>	<p>No</p>	<p>Web-based payment service: ExpertPay (free to employers) Phone: 800-403-0879 Email: customer.service@expertpay.com Website: www.expertpay.com</p>

State EFT/EDI Contacts and Program Information

State Contact	Requires Electronic Payments?	Web-based Payments?
<p>North Carolina</p> <p>David Steele, E-Commerce Branch Chief Phone: 919-715-9597 Email: david.steele@dhhs.nc.gov</p> <p>Don Baker, Project Director, Centralized Collections Phone: 877-280-3675, ext. 4101 Email: don.baker@smimail.net</p> <p>Astra Wilson-Kirksey, SS Program Administrator I Phone: 919-855-4454 Email: astra.wilson-kirksey@dhhs.nc.gov</p> <p>Jennifer Creech, EFT/Debit Card Coordinator Phone: 919-855-4450 Email: jennifer.creech@dhhs.nc.gov</p> <p>Dee Robinson, EFT/Debit Card Coordinator Phone: 919-855-4452 Email: dilthra.robinson@dhhs.nc.gov</p> <p>Bobbie Wilkinson, EFT/EDI Outreach Coordinator Phone: 877-280-3675, ext. 4104 Email: nceftmanager@smimail.net</p> <p>Bonnie Knowles, IT Manager ACTS Team 84 Phone: 919-855-3194 Email: bonnie.knowles@dhhs.nc.gov</p> <p>Trina Bridges, Direct Deposit Specialist Phone: 919-855-4441 Email: trina.bridges@dhhs.nc.gov Fax: 919-733-2784</p> <p>North Carolina Child Support Enforcement PO Box 19807 Raleigh, NC 27619</p> <p>Office Fax: 919-733-2784</p>	No	<p>Web-based payment service (for employers and noncustodial parents):</p> <p>Website: http://www.ncchildsupport.com/ Employers should click on the "Employer" icon. Noncustodial payers should click on the "Parents" icon. Then follow the transmit funds or pay child support links.</p> <p>NCPs pay \$5 to use credit or debit card.</p>

State EFT/EDI Contacts and Program Information

State Contact	Requires Electronic Payments?	Web-based Payments?
<p>North Dakota</p> <p>Amy Oler, FACSES Help Desk Phone: 701-328-7512 Email: ajoler@nd.gov</p> <p>Rona Schmidt, FACSES Support Specialist Phone: 701-328-7516 Email: reschmidt@nd.gov</p> <p>ND Child Support Office PO Box 7190 Bismarck, ND 58507-7190</p> <p>Office Fax: 701-328-6575</p>	<p>Yes, effective 1/1/12, an employer with more than 24 employees and receiving more than four income withholding orders (IWOs) must remit child support payments electronically. An employer with more than 24 employees but fewer than five IWOs may opt out of the EFT payment requirement only through a written request.</p>	<p>Web-based payment service: Employer EFT (free to employers) Phone: 800-251-8685 #2 Phone: 701-328-7512 (for out-of-state employers) Email: soeft@nd.gov Website: http://www.state.nd.us/humanservices/services/childsupport/efthomepage.html or Website: www.childsupportnd.com</p>
<p>Ohio</p> <p>Joyce Ellinwood, CSPC Project Manager Phone: 614-985-4549 Email: joyce.ellinwood@jfs.ohio.gov</p> <p>Brian Leonard, Marketing Manager and EFT Coordinator Phone: 614-985-4561 Email: brian.leonard@acs-inc.com</p> <p>Dawna Dailey, Operations Phone: 614-985-4558 Email: dawna.dailey@jfs.ohio.gov</p> <p>Ohio CSPC PO Box 182497 Columbus, OH 43218-2497</p> <p>CSPC Customer Support Phone: 888-965-2676</p>	<p>Yes</p>	<p>Web-based payment service: ExpertPay (free to employers) Phone: 800-403-0879 (outside Ohio) Phone: 888-965-2676 (within Ohio) Email: customer.service@expertpay.com Website: www.expertpay.com Website: www.e-childspay.com (credit cards payments from noncustodial parents)</p> <p>Free software offered to employers for e-payments.</p>

State EFT/EDI Contacts and Program Information

State Contact	Requires Electronic Payments?	Web-based Payments?
<p>Oklahoma</p> <p>Tina Parsons, SDU General Manager Phone: 405-600-0014 Email: tina.parsons@okdhs.org</p> <p>Stefanie Hanson, Program Supervisor Phone: 405-522-0023 Email: stefanie.hanson@okdhs.org</p> <p>Grant Neel, SDU Network Systems Administrator Phone: 405-600-0014 Email: grant.neel@okdhs.org</p> <p>Jim Hutchinson, Information Systems Administrator Phone: 405-522-1338 Email: jim.hutchinson@okdhs.org</p> <p>Elizabeth Wilson, OKDHS Policy Attorney Phone: 405-522-2780 Email: elizabeth.wilson@okdhs.org</p> <p>Lawrence Kelly, OKDHS Systems Unit Phone: 405-522-4842 Email: lawrence.kelly@okdhs.org</p> <p>OK Department of Human Services Child Support Enforcement Division PO Box 53552 Oklahoma City, OK 73152</p> <p>Office Fax: 405-600-0018 or Office Fax: 405-522-2753</p> <p>Employer Help Desk: Phone: 866-553-2368 (toll-free)</p>	<p>No</p>	<p>Web-based payment service (free for employers and noncustodial parents): Website: okdhs-paycs.com</p> <p>Credit and debit card payments accepted from noncustodial parents at no cost.</p>

State EFT/EDI Contacts and Program Information

State Contact	Requires Electronic Payments?	Web-based Payments?
<p>Oregon</p> <p>Violet Hendricks, DCS User Analyst Phone: 503-986-6833 Email: violet.hendricks@doj.state.or.us</p> <p>Nena Cobb, Reconciliation Unit EFT Specialist Phone: 503-986-6833 Email: nena.j.cobb@doj.state.or.us</p> <p>Edward Spencer, System Analyst Phone: 503-986-6841 Email: edward.j.spencer@doj.state.or.us</p> <p>Shelley Hadfield, EFT Specialist Phone: 503-986-2414 Email: shelley.a.hadfield@doj.state.or.us</p> <p>Beth Dominguez, Obligor Electronic Payment Withdraw Specialist Phone: 503-986-0532 Email: beth.a.dominguez@doj.state.or.us</p> <p>OR Department of Justice Division of Child Support, Employer Services Central Unit Suite 180 4600 25th Avenue, NE Salem, OR 97301</p> <p>OR Department of Justice Division of Child Support, Employer Services Central Unit Phone: 866-907-2857</p>	<p>Yes, employers in OR with five or more employees and who have received one or more orders; employers with fewer than five employees but have received orders against more than one employee; employers required to pay taxes electronically; or employers who have failed to withhold or pay correctly and timely, according to law, are required to remit their child support payments electronically.</p>	<p>Web-based payment service: CSPay (free to employers) Phone: 866-907-2857 Website: oregonchildsupport.gov</p> <p>Employer Services Central Unit: Phone: 866-907-2857 Email: efthelp@doj.state.or.us (help desk)</p> <p>Credit card payments not accepted.</p>

State EFT/EDI Contacts and Program Information

State Contact	Requires Electronic Payments?	Web-based Payments?
<p>Pennsylvania</p> <p>Tammy Barrick, DACSES Financial Unit Supervisor Phone: 717-705-5144 Fax: 717-787-9706 Email: tbarrick@pa.gov</p> <p>Teri Zeigler, SDU Deputy Project Manager Phone: 717-930-1159 Email: teri.zeigler@xerox.com</p> <p>PA Department of Public Welfare - DACSES 1303 N. Seventh Street Harrisburg, PA 17102</p>	<p>Yes, employers with at least 15 employees and at least two employees with income-withholding orders; or employers who have presented more than two checks returned for insufficient funds; there is a monetary sanction for failure to comply.</p>	<p>Web-based payment service: ExpertPay (free to employers) Phone: 800-403-0879 Email: customer.service@expertpay.com Website: www.expertpay.com Website: www.e-childspay.com (credit card payments from NCPs)</p> <p>Credit card payments accepted from NCPs via a toll-free phone line for \$20 and online for fee of \$11.95 Free software offered to employers for e-payments.</p> <p>For information on PA's new EFT requirement or to request not to receive remittance statements, call PA-SCDU Customer Service: Phone: 877-676-9580 Email: pa-childsupp-2.fc-sls@xerox.com</p>
<p>Puerto Rico</p> <p>Alba L. Alvarez Del Valle, Deputy Administrator Case Management Office Phone: 787-767-1500, ext. 2005 Fax: 787-282-7411 Email: aalvarez2@asume.pr.gov</p> <p>Lizette Serrano-Pabon, Assistant Deputy Administrator Case Management Area Phone: 787-767-1500, ext. 2772 Fax: 787-767-1852 Email: lserrano@asume.pr.gov</p> <p>Marisol Velez Weber, Administrative Officer Phone: 787-767-1500, ext. 2050 Fax: 787-767-3882 Email: mvelez3@asume.pr.gov</p> <p>Administración para el Sustento de Menores (ASUME) Area de Manejo de Casos PO Box 70376 San Juan, PR 00936-8376</p> <p>Banco Popular, ACH-EDI Processing (638) PO Box 362708 San Juan, PR 00936-2708</p>	<p>No</p>	<p>Web-based payment service for noncustodial parents: Website: http://www.gobierNopr/ASUME/Inicio/</p> <p>Credit card payments accepted from noncustodial parents.</p>

State EFT/EDI Contacts and Program Information

State Contact	Requires Electronic Payments?	Web-based Payments?
<p>Rhode Island</p> <p>Kathleen McCusker, Chief Human Services Policy and Systems Specialist Phone: 401-458-4427 Email: kmccusker@dhs.ri.gov</p> <p>Sharon Papa Rowe, Principal Human Services Policy and Systems Specialist Phone: 401-458-4422 Email: spaparowe@dhs.ri.gov</p> <p>Rhode Island Family Court c/o Rhode Island Child Support Payment Service PO Box 5073 Hartford, CT 06102-5073</p> <p>Rhode Island Child Support Information Phone: 401-458-4450</p>	No	<p>Web-based payment service: Rhode Island Child Support Processing Center (free to employers and noncustodial parents) Phone: 401-458-4450 Website: https://ri.smartchildsupport.com</p> <p>Credit card payments from employers and noncustodial parents accepted. The fee is 3% of the payment.</p>
<p>South Carolina</p> <p>Jim Dingeldine, Information Resource Consultant Phone: 803-454-7118 Email: jdingeldine@cfssc.org</p> <p>To contact clerks of court: Website: http://www.judicial.state.sc.us/clerksCourt/clerkListCoPF.cfm</p> <p>SC CFS Project 1628 Browning Business Center, Suite 100 Columbia, SC 29210</p>	No	
<p>South Carolina (Spartanburg County)</p> <p>Hope Blackley Phone: 864-596-3950 Fax: 864-596-2259 Email: hblackley@spartanburgcounty.org</p> <p>Spartanburg Clerk of Court's Office 180 Magnolia Street Spartanburg, SC 29306 or PO Box 3483 Spartanburg, SC 29304-3483</p>	No	

State EFT/EDI Contacts and Program Information

State Contact	Requires Electronic Payments?	Web-based Payments?
<p>South Dakota</p> <p>Michelle Wilson, Accounting Assistant Phone: 605-773-6837 Email: micheller.wilson@state.sd.us</p> <p>Bonnie Wiehoff, Accountant Phone: 605-773-5181 Email: bonnie.wiehoff@state.sd.us</p> <p>Rocco Konop Phone: 605-773-7236 Email: rocco.konop@state.sd.us</p> <p>Division of Child Support (DCS) 700 Governors Drive Pierre, SD 57501</p> <p>Office Fax: 605-773-7295</p>	No	<p>SD Department of Social Services Website: http://dss.sd.gov/childsupport/</p> <p>Credit card payments accepted from noncustodial parents.</p>
<p>Tennessee</p> <p>Richard Paige, Director, Child Support Fiscal Services Phone: 615-313-5348 Email: richard.paige@state.tn.us</p> <p>Jackie Howell, EFT incoming from employers and states Phone: 615-916-5225, ext. 4910 Fax: 615-885-7430 Email: jackie.howell@tn.gov Email: jackie.howell@smimail.net</p> <p>Department of Human Resources 400 Deaderick Street, 6th floor Nashville, TN 37243</p>	No	<p>Web-based payment service: Tennessee Online Child Support Payment System (free to employers and noncustodial parents) Phone: 800-838-6911 Website: https://tn.smartchildsupport.com/ or Website: http://www.tn.gov/humanserv/cs/cs_main.html</p> <p>ACH debit payments accepted from employers and noncustodial parents at no cost.</p>

State EFT/EDI Contacts and Program Information

State Contact	Requires Electronic Payments?	Web-based Payments?
<p>Texas</p> <p>William Irby, Payment Operation Manager Phone: 512-460-6915 Email: william.irby@texasattorneygeneral.gov</p> <p>Connie Klatt, EFT Operations Coordinator Phone: 512-460-6479 Email: connie.klatt@texasattorneygeneral.gov</p> <p>Becky Arredondo, SDU Operations Manager Phone: 210-334-6503 Email: becky.arredondo@acs-inc.com</p> <p>Maria D. Garza, SDU EFT Coordinator Phone: 210-334-6552 Email: maria.garza@acs-inc.com</p> <p>Melissa Angelica, EFT Outreach Phone: 877-474-4463, ext. 6537 Email: melissa.angelica@acs-inc.com</p> <p>Gloria Flores, EFT Outreach Phone: 877-474-4463, ext. 6551 Email: gloria.flores@acs-inc.com</p> <p>TX State Disbursement Unit, EFT Employers Attorney General of Texas Child Support - MC 036 PO Box 12017 Austin, TX 78711-2017</p> <p>For employer inquiries: Problem Resolution Call Center Phone: 877-474-4463</p> <p>For custodial and noncustodial parent inquiries: TXSDU Call Center Fax: 210-924-4104 (TXCSDU) Email: employeroutreach.fc-sls@acs-inc.com</p>	<p>Yes, employers in Texas with 50 or more employees must remit child support payments electronically within two business days after pay date.</p>	<p>Web-based payment service: ExpertPay (free to employers and noncustodial parents after \$2.50 set-up fee) Phone: 800-403-0879 Email: customer.service@expertpay.com Website: www.expertpay.com (for employers and noncustodial parents) Website: www.e-childspay.com (for credit card payments by noncustodial parents)</p> <p>Credit card payments accepted from employers and noncustodial parents. (The fee is \$11.75.)</p> <p>Free software offered to employers for e-payments.</p>

State EFT/EDI Contacts and Program Information

State Contact	Requires Electronic Payments?	Web-based Payments?
<p>Utah</p> <p>Tammy Harris, EFT Coordinator Phone: 801-536-8333 Fax: 801-536-8510 Email: orsempagency@utah.gov</p> <p>Georgia Wood Email: gwood@utah.gov</p> <p>Diane McCarty Email: dmccarty@utah.gov</p> <p>Christine Nguyen, Senior Business Analyst Phone: 801-536-8685 Email: clnguyen@utah.gov</p> <p>Roxanne Scoggan, Information Analyst Phone: 801-536-8606 Email: rscoggan@utah.gov</p> <p>Office of Recovery Services PO Box 45011 St. Lake City, UT 84145-0011</p>	No	<p>Web-based payment service: Interactive Case Access System (for noncustodial parents only) Phone: 801-536-8333 Email: orsempagency@utah.gov Website: www.ors.utah.gov E-check, debit card or any major credit card accepted.</p> <p>Credit cards from noncustodial parents accepted at payment windows, via phone (fee is \$5) or online (fee is \$1) if registered.</p> <p>Credit card payments from employers accepted at payment windows throughout UT.</p>
<p>Vermont</p> <p>Christine Cassel, Federal Programs Chief Phone: 802-769-6430 Email: christine.cassel@state.vt.us</p> <p>Douglas Denniston, OCS Cash Receipts Unit Supervisor State Disbursement Unit Phone: 802-769-6434 Email: douglas.denniston@state.vt.us</p> <p>State Disbursement Unit 103 South Main Street Waterbury, VT 05671-1901</p>	No	

State EFT/EDI Contacts and Program Information

State Contact	Requires Electronic Payments?	Web-based Payments?
<p>Virgin Islands</p> <p>Willmour Daniel, Project Manager Phone: 340-775-3070, ext. 5031 Fax: 340-775-3248 Email: willmour.daniel@actnowmgmtgroup.com</p> <p>Sonia J. Thompson, Computer Manager Email: sthompson@pcsd.gov.vi Email: sjthompsonvi@hotmail.com</p> <p>Paternity and Child Support Division Department of Justice 8000 Nisky Center 2nd Floor, Suite 500 St. Thomas, Virgin Islands 00802</p>	<p>No</p>	
<p>Virginia</p> <p>Tyeast Lee, EFT Manager Phone: 804-726-7277 Email: tyeast.lee@dss.virginia.gov</p> <p>Charmaine Mills, EFT Supervisor Phone: 804-726-7276 Email: charmaine.mills@dss.virginia.gov</p> <p>Diane Marrow, Lead Incoming Payment Specialist Phone: 804-726-7316 Email: diane.marrow@dss.virginia.gov</p> <p>VA Child Support Enforcement 801 East Main Street Richmond, VA 23219-2901</p> <p>EFT Customer Service Unit Phone: 804-726-7333 Fax: 804-726-7955</p>	<p>Yes, employers with at least 100 employees and payroll processing firms with at least 50 clients shall remit payments by electronic funds transfer.</p>	<p>Web-based payment service: Virginia \$4Kids (free to employers, noncustodial parents, and third party providers) Phone: 804-726-7277 Email: diane.marrow@dss.virginia.gov Website: https://epm.virginiainteractive.org/vdss/money4kids/Login.aspx</p> <p>Credit card payments accepted through Western Union (Code City: VADSS). Telephone payments accepted.</p>

State EFT/EDI Contacts and Program Information

State Contact	Requires Electronic Payments?	Web-based Payments?
<p>Washington</p> <p>Wendy Cole-Deardorff, EFT/Accounting Services Manager Phone: 360-664-5160 Email: wcoledea@dshs.wa.gov</p> <p>Patrick Whalin, Supervisor Phone: 360-664-5280 Email: patrick.whalin@dshs.wa.gov</p> <p>Bill Green, Child Support Program Manager DSHS Phone: 360-664-5314 Email: bgreen@dshs.wa.gov</p> <p>DSHS/Division of Child Support 712 Pear Street Olympia, WA 98504 or PO Box 9162 Olympia, WA 98507-9162</p>	No	<p>Web-based payment service Child Support Internet Payment Service (CSIPS) (free to employers and direct payers) Phone: 800-468-7422 Website: www.childsupportpayment.dshs.wa.gov</p>

State EFT/EDI Contacts and Program Information

State Contact	Requires Electronic Payments?	Web-based Payments?
<p>West Virginia</p> <p>WV BCSE Employer Relations Unit Phone: 800-835-4683 (toll-free) Phone: 304-558-1134</p> <p>Carol Lemon, Supervisor Phone: 304-558-3607 Email: carol.j.lemon@wv.gov</p> <p>Hal Pendell, Chief Financial Officer Phone: 304-558-8907 Email: hal.m.pendell@wv.gov</p> <p>Susan Linville, Administrative Service Manager II Phone: 304-558-8293 Email: susan.a.linville@wv.gov</p> <p>Jim Williams, Technical Support Phone: 304-558-1866 Email: jim.e.williams@wv.gov</p> <p>Nancy L. Light, Child Support/EFT Specialist Phone: 304-356-4714 Email: nancy.l.light@wv.gov</p> <p>West Virginia Bureau for Child Support Enforcement 350 Capitol Street, Room 147 Charleston, WV 25301-3703</p> <p>Office Fax: 304-558-1487</p>	<p>Yes, employers with more than 50 employees are required to remit their child support payments electronically.</p>	<p>Web-based payment service: WV Support Payment Center Phone: 800-446-5382 (phone payments) or Phone: 800-835-4683 (Employer Relations) Website: https://www.wvdhhr.org/bcseapp \$3.00 service fee per transaction</p> <p>Visa, MasterCard and electronic checks accepted. The system is designed for noncustodial parents as the payers. Payers may make a one-time payment or set up recurring payments at \$3.00 service fee per transaction. Employers may use the service too, but each transaction has to be made separately, and the \$3.00 service fee applies to each transaction. Employers who wish to send funds electronically are encouraged to send ACH credit electronic payments.</p>

State EFT/EDI Contacts and Program Information

State Contact	Requires Electronic Payments?	Web-based Payments?
<p>Wisconsin</p> <p>Dave Fehlauer, Transaction Processing Manager EFT Phone: 414-615-2422 Email: dave.fehlauer@xerox.com</p> <p>John Verberkmoes, WI Bureau of Child Support Phone: 608-266-2527 Fax: 608-261-4413 Email: john.verberkmoes@wisconsin.gov</p> <p>Wisconsin Support Collections Trust Fund PO Box 07914 Milwaukee, WI 53207-0914</p>	No	<p>Web-based payment service: ExpertPay (free to employers and noncustodial parents after \$2.50 set-up fee) Phone: 800-403-0879 Email: customer.service@expertpay.com Website: www.expertpay.com Website: www.e-childspay.com (for credit card payments)</p> <p>Credit card payments accepted from employers and noncustodial parents</p> <p>Payments accepted by phone from a checking account.</p> <p>Free child support file software for employers Contact Dave Fehlauer Phone: 414-615-2422 Email: dave.fehlauer@xerox.com</p> <p>Employer Customer Service Phone: 877-209-5211 EFT Outreach Phone: 414-615-2425</p>
<p>Wyoming</p> <p>Valerie Spencer, EFT Supervisor Phone: 307-777-6942 Email: valerie.spenc@wyo.gov</p> <p>Lynn Kraft, New Employers and Corrections Phone: 307-777-6979 Email: lynn.kraft@wyo.gov</p> <p>Kandi Wilson, New Employers and Corrections Phone: 307-777-3398 Email: kandice.wilson@wyo.gov</p> <p>Wyoming State Disbursement Unit 2617 E. Lincolnway, Suite C Cheyenne, WY 82003 or Wyoming State Disbursement Unit PO Box 1027 Cheyenne, WY 82003-1027</p> <p>Office Fax: 307-777-5301</p>	No	