

OCSE Insurance Match Program Fact Sheet

July 2012

Insurers Help Boost Child Support to Families!

Did you know insurance companies can help children and families receive child support payments?

Support owed to our nation's children was over **\$111 billion** in 2011.

The children need you.....

Recognizing the need for additional tools to assist state child support enforcement agencies collect past-due child support, Congress passed legislation in 2006 that authorizes the federal Office of Child Support Enforcement (OCSE) to compare information concerning individuals owing past-due support with information maintained by insurers (or their agents) concerning insurance claims, settlements, awards, and payments. OCSE furnishes information resulting from the data matches to the state agencies responsible for collecting child support.

The legislation also includes a non-liability provision for insurers participating in the data match with OCSE.

There are no fees to participate!

Currently, OCSE is matching individuals delinquent in their child support obligations with **20** state workers' compensation (WC) agencies, **over 682** insurance companies (including TPAs) through the Insurance Services Office (ISO) and the U.S. Department of Labor.

How can your company participate?

1. **Claims Submitter** - send OCSE a file containing claims information that will be compared to individuals who owe past-due child support.
2. **Matching Partner** - receive a file from OCSE and match to claimants.
3. **ISO's ClaimSearch** - if your company reports claims to the ClaimSearch database, participating in the OCSE insurance match program is as easy as 1-2-3!

- Notify ISO that your company would like to participate in the OCSE insurance match program.
- ISO will match your company's claims to the file of delinquent obligors provided by OCSE.
- ISO returns the matches to OCSE to send to the state child support enforcement agency responsible for collecting the past-due child support.

To join the OCSE program contact ISO Customer Support at 800-888-4476 or you can send an e-mail to njsupport@iso.com.

4. **Debt Inquiry Service (DIS)** - OCSE developed a web application that allows insurers to provide information about individuals who are eligible to receive a lump-sum or other type of payout to determine if they owe past-due support.

There are eleven million reasons.....

The partnership between the insurance industry and the child support program gets results! Of the 53 states and territories participating, 24 have reported over **\$11 million** in collections for children and families nationwide.

To join the Insurance Match Program or obtain additional information, contact the Office of Child Support Enforcement at insurancematch@acf.hhs.gov.