

Federal Parent Locator Service

Query Interstate Cases for Kids

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Release Specifications

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Administration for Children and Families
Office of Child Support Enforcement
370 L'Enfant Promenade S.W.
Washington, DC 20447

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1. QUICK BANNER ON PDF QUICK PAGES (OCSE REF #2679)

1.1 Summary of Changes

The QUICK System is being modified to add the QUICK banner to all PDF pages that are printed from the application.

1.2 Background

The PDF pages available on QUICK do not currently have any identification that they are from the QUICK application. Users of the application have requested that these pages be identified as QUICK pages.

1.3 Description of Changes

A QUICK banner has been added to the PDF printouts. As a result of this change, users will be able to easily identify pages that are printed from the QUICK System.

States should refer to the *QUICK System Interface Specifications* document on the OCSE workplace for screen changes.

1.4 Impact on States

There will be no impact to the HTML-requesting States, because they will be using OCSE-developed Web pages. However, the XML-requesting States are encouraged to implement this change in their applications.

1.5 State Testing

States may elect to participate in testing, which is scheduled from September 16 to October 1, 2009. For assistance with testing or questions, contact your CSENet technical representative or the Service Desk at (800) 258-2736. Emails may be directed to CSENet.2000@lmco.com.

2. WEB STANDARDS FOR HTML PAGES (OCSE REF #2680)

2.1 Summary of Changes

The QUICK System is being modified so State users can view standard HTML pages across different FPLS applications.

2.2 Background

OCSE has developed, and will deploy, the FPLS Child Support Services Portal in the Fall of 2009 for access by authorized Federal staff and employers. During the development of the Portal, FPLS web standards were developed to ensure compliance with Federal and agency standards. Plans are also underway to allow States to access the Portal functions, based on the QUICK infrastructure architecture. The modification included in this change will implement key FPLS web standards.

2.3 Description of Changes

As a result of this change, States will be able to navigate the QUICK HTML web pages with ease. This change will also make the QUICK Application conform to FPLS web standards, and provide a common “look and feel” on web pages across FPLS applications. Some of the changes being made that will make QUICK consistent with other FPLS applications are:

- error pages
- HTML pages center-aligned
- session time-out page

States should refer to the *QUICK System Interface Specifications* document on the OCSE workplace for screen changes.

2.4 Impact on States

There will be no impact to the HTML-requesting States, because they will be using OCSE-developed web pages. However, the XML-requesting States are encouraged to implement this change on their systems.

2.5 State Testing

States may elect to participate in testing, which is scheduled from September 16 to October 1, 2009. For assistance with testing or questions, contact your CSENet technical representative or the Service Desk at (800) 258-2736. Emails may be directed to CSENet.2000@lmco.com.

3. FAMILY VIOLENCE CODE (OCSE REF #2777)

3.1 Summary of Changes

The QUICK System is being modified to allow States to send a standard error message to the requesting State if there is family violence (FV) associated with a person in a case, when the State's policy does not allow the release of any information under these circumstances.

3.2 Background

Currently, States that do not provide data on cases associated with family violence choose an error code to send to the requesting States if there is family violence in a case.

3.3 Description of Changes

This change will facilitate a standard means of communication between States, in the event there is family violence associated with a case. OCSE has created an error code combination of 200 and 407, and an error message, "Disclosure prohibited on the case requested", that will be used by the providing State if there is family violence on a case.

States should refer to the *QUICK System Interface Specifications* document on the OCSE workplace for screen changes.

3.4 Impact on States

States that do not provide data on cases associated with family violence will need to change their software to provide the new error code combination. XML States will need to change their software to accept the new error code combination and to display the appropriate message.

3.5 State Testing

States may elect to participate in testing, which is scheduled from September 16 to October 1, 2009. For assistance with testing or questions, contact your CSENet technical representative or the Service Desk at (800) 258-2736. Emails may be directed to CSENet.2000@lmco.com.

4. Use FCR SSN to Query QUICK (OCSE Ref #2764)

4.1 Summary of Changes

Currently, a State caseworker must have the other State's Case ID in order to retrieve QUICK data for a person. The QUICK System is being modified so a State caseworker can use QUICK to query the FCR using a Social Security number (SSN) when the other State's Case ID is not known. This new functionality will provide Case IDs for all States that are associated with a participant's SSN, when the requesting State has a case for the participant on the FCR. The State user can then choose to view QUICK data from the list of provided Case IDs for those States that participate in QUICK.

4.2 Background

States requested the ability to query the FCR using an SSN because caseworkers do not always know the participant's Case ID in the other State, or they do not know which other States have a case for the participant in question.

4.3 Description of Changes

This change will allow the State caseworker to enter a participant's verified SSN on the QUICK Case Request page to access FCR participant and case data. The FCR information provided includes the:

- other State's Case ID,
- State name,
- participant's date of birth, and
- participant's date of death.

The FCR information will only be returned when the verified SSN that is entered is in a case on the FCR in the caseworker's State and there is no FV indicator on the FCR for the person. The information for open IV-D and non-IV-D cases that are associated with the person will be returned. The caseworker can initiate a QUICK query using the FCR Case ID that is displayed for the other State, if the other State is a participating QUICK State.

States should refer to the *QUICK System Interface Specifications* document on the OCSE workplace for screen changes.

4.4 Impact on States

States will not have to make any system changes because this service will only be available to HTML-requesting States. New HTML pages will be added to the QUICK system. This results in a minor impact to HTML States.

4.5 State Testing

States may elect to participate in testing, which is scheduled from September 16 to October 1, 2009. For assistance with testing or questions, contact your CSENet technical representative or the Service Desk at (800) 258-2736. Emails may be directed to CSENet.2000@lmco.com.