

Federal Parent Locator Service

Release 09-02

Manifest and Specifications Multistate Conference Calls

Questions and Answers

The Release 09-02 Manifest was posted to the OCSE website on August 4, 2009. Multistate conference calls were held in August 2009 to discuss the Manifest.

The Release 09-02 Specifications were posted to the OCSE website on September 4, 2009. Multistate conference calls were held during September 2009 to discuss the Specifications.

This Release is considered a Minor Release because implementation of these changes can be deferred until States are ready for them. Implementation of most of FPLS Release 09-02 is scheduled for December 4, 2009. However, some changes will be implemented at other times, as described in the Release Manifest.

Following are the questions, and their answers, that arose during the Release 09-02 conference calls.

Participating States

| | | | |
|------------|---------------|----------------|---------------|
| Arizona | Indiana | Nebraska | Puerto Rico |
| California | Kansas | Nevada | South Dakota |
| Colorado | Kentucky | New Hampshire | Tennessee |
| Florida | Maine | New Jersey | Texas |
| Georgia | Massachusetts | North Carolina | Utah |
| Hawaii | Michigan | North Dakota | Washington |
| Idaho | Minnesota | Ohio | Wisconsin |
| Iowa | Mississippi | Oklahoma | West Virginia |
| Illinois | Montana | Pennsylvania | |

Federal Case Registry (FCR)

- Question:** What States have opted to receive SVES data proactively for children?
Answer: AL, AR, CA, CO, DC, HI, ID, IL, KS, KY, MD, MO, MS, ND, NE, OH, OK, OR, PA, PR, SD, VT, WA, WI and WV (as of 11/06/09)

Intergovernmental Referral Guide (IRG)

- Question:** Is there a contact list for the IRG Administrator? If so, can the list be downloaded?

Answer: To view and download the IRG Administrator Contact List you must logon to the IRG at <https://extranet.acf.hhs.gov/irgauth/login>. The list provides the point of contact for all States and Territories.

2. **Question:** How do I certify a new address?

Answer: New address information will be automatically certified when the Administrator saves the new data.

3. **Question:** Why is certification needed for the IRG?

Answer: The certification process was added to the IRG to ensure viewers that the data is reviewed by the State Administrator every 30 days. Each State and Tribal profile and every address has an associated certification date.

4. **Question:** How often should the IRG information be certified?

Answer: All IRG information data (Profile and Location Codes and Addresses) should be certified every 30 days.

Child Support Network (CSENet)

1. **Question:** What values are changing in the Order Frequency Amount and Order Arrears Frequency Amount fields?

Answer: The implementation of this CSENet release item will correct the practice of not recognizing negative values. This proposed change will treat:

- the dollar amount fields with a positive sign and a space in the first position as a positive value, and
- the dollar amount fields with a negative sign as a negative value.

The cross edits on the frequency and date fields will be suspended allowing States to send transactions with negative values without receiving a transaction error.

2. **Question:** Does this release item impact negative-balance tax intercept information?

Answer: No, this CSENet application modification does not impact tax intercept information.

3. **Question:** What is the impact on transactions being rejected?

Answer: CSENet transactions that are currently being rejected might not be rejected after the modification is in place, because cross edits on the frequency and data fields in the Order Data block will be suppressed. However, if the date and frequency fields are filled, the correct values must be entered in these fields.

Query Interstate Cases for Kids (QUICK)

1. **Question:** When are the 09-02 release changes for QUICK scheduled to be implemented?

Answer: The 09-02 Release changes are scheduled to be implemented on Friday, December 4, 2009.
2. **Question:** Will a State continue to receive an error message/code, if it does not program for the new error message/code related to family violence (FV) in a case? When will the new message/code be available?

Answer: If the responding State has implemented this new code then the requesting State will receive a 407 error code. If the responding State has not implemented this new code then the requesting State will receive a 405 or 406 error code. Note that most States do provide case data even if there is FV on a case. The new message/code be available when the 09-02 release changes are implemented on Friday, December 4, 2009.
3. **Question:** Will States need to provide the system code and error code combination when notifying the other State that there is an FV associated with a person on the case.

Answer: If State policy does not allow FV information on QUICK, States that code for the new error code will need to provide the system error code combination when notifying the other State that there is FV associated with the person on the case. The standard error message is “Disclosure prohibited on the case requested.”
4. **Question:** Will XML code be available for States that are new to QUICK?

Answer: Yes. Code developed by other States is available on the OCSE workplace; however OCSE encourages States to implement QUICK using the HTML request option as the FPLS State Service Portal (SSP) will be made available to HTML requesting States only.
5. **Question:** Is the FCR SSN search functionality available to all States that participate in QUICK?

Answer: The FCR SSN search functionality will only be available to HTML-requesting States.
6. **Question:** What is the impact of the FCR SSN search functionality on State systems?

Answer: States will not have to make any system changes because this service will only be available to HTML-requesting States. New HTML pages will be added to the QUICK system. QUICK requests to the State system will continue to include the providing State’s case ID.

7. **Question:** Will the HTML-requesting States be able to view non-IV-D cases in QUICK using FCR SSN search functionality?

Answer: The FCR SSN search functionality will provide IV-D and non-IV-D case information from the FCR. If a providing State has programmed to release non-IV-D case data, the requesting State will be able to view the non-IV-D case information in QUICK.

8. **Question:** Do States need to enter the non-IV-D case ID in QUICK to obtain case information?

Answer: Yes. To query QUICK for any case, IV-D or non-IV-D, States need to enter both their own case ID as the requesting State and the case ID of the providing State.

9. **Question:** If several case IDs are returned in the FCR query results, is there a way to determine which States are in production with QUICK?

Answer: The case ID for States in production have a hyperlink, which, when clicked, will return the user to the Case Request page, where the case ID will automatically appear in the other State's case ID field. A hyperlink is not provided to the case IDs for States not in production for QUICK.

10. **Question:** What error message will a State receive if the SSN is not in the FCR?

Answer: The error message "SSN not Found" will be displayed if the SSN is not in the FCR. If the SSN is in the FCR, but the requesting State has not registered its case in the FCR, the error message, "Access to this SSN denied. No case with associated SSN from your State found on the FCR", will be displayed.

Federal Offset

1. **Question:** Are the States going to receive files the way they usually do? The only difference is weekly versus bi-weekly?

Answer: Correct. The only change is the frequency with which the Collection and Adjustment Files will be delivered to the States; they will be delivered on a weekly basis, instead of every two weeks.