

Federal Parent Locator Service

Continually Changing to Support
Children and Families

FPLS Consists of...

- National Directory of New Hires (NDNH)
- Federal Case Registry (FCR)
- External locates (SSA, DOD, IRS, VA, FBI, NSA)
- Federal Offset
 - Administrative and Tax Offset
 - Passport Denial
- Multistate Financial Institution Data Match (MSFIDM)
- Insurance match
- CSENet, OCSENet, Query Interstate Cases for Kids (QUICK)
- Electronic Income Withholding (e-IWO)
- FPLS Portal

NDNH

National database of:

- New Hires (W4) – 48M records
- Quarterly Wages (QW) – 601M records
- Unemployment Insurance (UI) – 57M records

Improvements

- *Name Flip/SSN validation*
- *Address scrubbing*

FCR

National database of:

- IV-D cases and case participants – 16.7M
- Non IV-D orders and case participants – 3M

Improvements

- *Interstate Case Reconciliation (ICR)*
- *FCR Reconciliation*
- *New SSN verification processes*
- *National Change of Address (NCOA)^{LINK}®*

Proactive Matching

- FCR to NDNH
- NDNH to FCR
- FCR to FCR

External Locate

Federal sources accessed upon request

- Department of Defense (DoD)
- Social Security Administration (SSA)
- Veterans Affairs (VA)
- Internal Revenue Service (IRS)
- National Security Agency (NSA)
- Federal Bureau of Investigation (FBI)

Improvements: SSA



- *SVES – Retirement, Disability, Survivors, Dependents, Prisoner*
- *SSA Pending Title II claims*
- *\$65M per month*

Improvements: DoD



- *Medical coverage match*
- *Access to pay and other compensation*

Federal Collections and Enforcement

Enforcement actions

- Tax and Administrative Offset
- Passport Denial



Improvements: Offset

- *Added farm subsidy for administrative offset*

Improvements: Passport Denial

- *Improved access via FPLS Portal*



MSFIDM and Insurance

MSFIDM Match

- Match between offset file and financial institutions

MSFIDM Improvements

- *New match federal thrift savings plan (TSP) Feb 2011*
- *TSP pilot found 77,000 matches, nearly \$1B*

Insurance Match

- 484 Insurance companies
- 15 Workers Compensation

Insurance Improvements

- *Print Program*

How do we Communicate with you?

- **Transfer files in batch via**
 - **SSA secure telecommunication network** – communication network for state and federal agencies (FCR, NDNH, SWAs)
 - **e-IWO** – for state/employer communications
- **Facilitate state-to-state communications using FPLS applications**
 - **CSENet** – state-to-state communication
 - **QUICK** – provides online access to another state's data

Communication Challenges

FPLS enhancements and new matches

- State programming changes
 - Budget restriction
 - Staff limitations

Solution

- FPLS Portal

What is the FPLS Portal?

- Internet gateway to the FPLS systems
- Secure channel for communications
 - State Services Portal for child support agencies
 - Child Support Services Portal for non-child support partners (employers, insurance companies and financial institutions)

Advantages of the FPLS Portal

- Flexible – receive responses online, batch or both
- Real-time access to information
- Fast inroad to new FPLS features (e.g., DoD entitlements)
- Easy initial set-up
- Secure – states determine who sees what

What is currently on the Portal?

- QUICK
- e-Employer search
- Offset and Passport Denial

QUICK

- Easy access to another state's case information without requiring worker intervention
- SSN Query to the Federal Case Registry to obtain another state's case ID
- Facilitate communications between states through use of standardized case activity statements
- New QUICK states will access through the Portal

e-Employer Search

- Quick identification of employers participating in e-IWO
- Easy search by employer name or FEIN
- Address information for employers

Offset and Passport Denial

- Replaces the mainframe “green” screens
- Easy retrieval of obligor, collection and case activity data
- Simplified case update process
- Improved customer services

Coming Soon

Locates (June 2011)

- FPLS locates
- Option to receive responses via batch

Benefits

- *Immediate access to NDNH data for IV-D participants*
- *Locate requests for persons who are not in 'locate' status*
- *Access to new locate sources without programming*

Coming Soon

DoD Entitlements (July 2011)

- Leave and earning statement details for active military personnel

Benefits

- *Supports the establishment of fair and reasonable obligations*
- *Timely exchange of data*
- *Eliminates processing costs for subpoenas*

Think of the Possibilities...

- NDNH employer search
- Electronic document exchange
- New locate sources
- CSENet/Portal Interface
- Multi-state quick locate (LO1)
- Facilitating lien and levy
- Migrate IRG to the Portal
- Activity/state specific interstate policies help function
- Interstate case reconciliation tool
- FCR query

Help is Available

Technical Support and Training

- Technical support for planning, testing and implementation to states, employers and insurers
- Workgroups to develop requirements
- Technical Toolkits
- Special outreach teams
- Guidance in assigning access levels to state staff
- Assistance implementing workflows that make use of the portal functions

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