

The FPLS State Services Portal at a Glance

The Federal Parent Locator Service (FPLS) State Services Portal (SSP) is the internet gateway to the FPLS. It provides a new way to access existing FPLS information and offers a quick and inexpensive way to take advantage of new FPLS applications and programs. Even though you can continue to access most of the FPLS through your existing batch processes, you need to implement the FPLS SSP in your state to take advantage of exciting new applications. Services available through the FPLS SSP are:

Debt Inquiry Service is new and available through the SSP. The Debt Inquiry Service application provides employers and insurance companies the ability to tell you when they plan to pay one-time lump sum payments, and in the case of some insurers, recurring payments to people with past-due child support debts. This allows you to quickly take the steps necessary to garnish those payments.

DoD Entitlements is new and available only through the SSP. The DoD Entitlement application provides you with a breakdown of wages, bonuses and other financial allowances for members of the military. As you know, this information is crucial in establishing fair and equitable child support orders.

e-Employer Search is also new and available only through the SSP. The e-Employer Search application provides you with name and address information for employers that participate in electronic income withholding (e-IWO). Using this application, you can easily find the information you need to set up your e-IWO process. And, coming soon, we are expanding this application to include all the employer information in the National Directory of New Hires (NDNH)!

Federal Collections and Enforcement provides a new way to view and submit updates on the past-due support cases your state has certified for federal tax refund and administrative offset, passport denial, multistate financial institution data match, and federal insurance match. This SSP application is user-friendly and adds functionality not previously available—more information is out there, and more people can view it. The old method of accessing your cases, via the Time Sharing Option application, will be phased out by January 2013.

Locates allows you to request information from the FPLS locate sources (Department of Veterans' Affairs, Social Security Administration, Department of Defense, Internal Revenue Service, Federal Bureau of Investigation, and National Security Agency). Don't forget, the FPLS has to wait for responses from these sources, so you'll have to wait too. But, through this application, you can immediately access and view NDNH employment, wage, and unemployment information. The Locate application helps you overcome hurdles to obtaining location, asset and employment information on your cases!

QUICK gives you direct access to other states' case activities and financial information in interstate cases—some of the most difficult cases to manage. We estimate that 30% of all cases have an interstate component. This application will help you make the right case management decisions without waiting for a response.

Coming Soon to the FPLS SSP:

- **Electronic Document Exchange** will allow you to immediately share your documents (birth certificates, court orders, etc) with other states.
- **NDNH Employer Inquiry** will provide you with name, address and other identifying information for all the employers in the NDNH.

You can begin to access the applications on the FPLS SSP by contacting the OCSE End User Support Team at 800-258-2736 or ocse.gr-portal@lmco.com