

## Iowa's FCR Screen

One of the challenges to all States after the implementation of the newly expanded Federal Parent Locator Service (FPLS) is how best to handle the vast amount of new data that is returned to them.

The FPLS, with its two databases, the Federal Case Registry (FCR) and the National Directory of New Hires (NDNH) assists States in identifying individuals located or working in other States. The NDNH is a central repository of employment, unemployment insurance, and wage data from State Directories of New Hires, State Employment Security Agencies, and Federal agencies. The FCR is a national database that contains information on individuals in child support cases and child support orders. Together, these two databases provide locate information to the State IV-D offices and can serve as a pointer system that directs workers to other States or local jurisdictions, or employers with more detailed information.

The State of Iowa has created a Federal Case Registry Summary (FCRSUM) screen on its automated Iowa Collections and Reporting (ICAR) system to display information from the FCR that relates to Iowa child support cases. The screen displays information when any or all participants in a case in another State match any or all participants in a case in Iowa. The FCRSUM screen displays information about the other State's case which includes, whether or not there is a court order, the matched participant, and the associated participants.

Upon receipt of FCR records, ICAR automatically determines whether the information is new, updated, or a complete duplicate of information currently on the system. This allows ICAR to create a new FCRSUM screen, update a current FCRSUM screen, or disregard the record as duplicate information.

A new FCRSUM screen is created when both the FIPS code and case ID in the record received do not match with any existing FCRSUM screens. When this happens, a new FCRSUM screen is created and all information from the record is loaded.

An update to an FCRSUM screen happens when the FIPS code and case ID in the record received match an existing FCRSUM screen. If an FCRSUM screen exists, ICAR checks the following in the order listed:

- o ICAR tries to match the SSN and member ID to another person within that FCRSUM screen. If the SSN or member ID does not match, ICAR updates the FRCSUM by adding all of the person's information from the record.
- o If an SSN and member ID match, ICAR then tries to match the following in the order listed. If any of the information is different, ICAR updates the information from the new record into that position.
  - Last name, first name, middle initial
  - Date of birth
  - Date of death

- Sex
- Case role
- o Alias information for the matched person is updated, unless there is an exact match with the first, middle, and last name.

If no updates need to take place, the record is considered a duplicate and not loaded.

D479HR60	CHILD SUPPORT COLLECTION SYSTEM	DATE: 01/05/00	
	FEDERAL CASE REGIST. SUMMARY	TIME: 09:54:48	
CASE NUMBER:	COURT ORDER (Y/N):	REVIEWED: _ 00/00/0000	
ADDL ASSOC PERSONS: 000	CASE TYPE:	REGISTRATION DATE:	
STATE/FIPS/CASE ID:			
NAME (LFM)/	CASE	SSN/	BIRTH DATE/
ALIAS (LFM)	ROLE	MEMBER ID	DEATH DATE
MATCHED PARTICIPANT:		000-00-0000	00/00/0000
			00/00/0000
ASSOCIATED PARTICIPANTS:		000-00-0000	00/00/0000
			00/00/0000
		000-00-0000	00/00/0000
			00/00/0000
COMMENTS:			
PF3 UPDATE, PF5 INQ, PF7 CASE BACKWARD, PF8 CASE FORWARD,			
PF9 MATCH PART BACKWARD, PF10 MATCH PART FORWARD			
NEXT SCREEN:	NOTES:		
PLEASE ENTER CASE NUMBER AND PRESS PF5			

If the FCR notifies Iowa of a new case in another State, a notice is issued to the worker. Workers can then use this information to initiate the next case action such as an interstate action or location. Except for the case number, all other information returned on the FRCSUM screen is specific to the other State's case—it does not reflect any information from ICAR. This information is only used as an aid in contacting another State.

The FCRSUM screen displays the name of the person that the FCR linked to a case on ICAR (which is a case-based system) and other related case information in the State indicated in the STATE/FIPS/CASE ID field. As a case changes in other States, the information contained in these fields is modified and a notice to the worker is issued.

For more information on Iowa's FCR screen, please contact Aaron Gindt (agindt@dhs.state.ia.us) at (515) 281-8364 or Daniel Bauer (dbauer@dhs.state.ia.us) at (515) 281-4448 at Child Support Recovery Unit, Iowa Department of Human Services, 400 SW Eighth Street, Suite M, Des Moines, IA 50309-4691.