

TENTATIVE AGENDA FOR INTERSTATE.GOV
San Antonio, March 20-22
Alexandria, March 27-29

Day 1

8:30 – 9:00

Welcome
Introductions
Overview of the Conference

9:00 – 9:45

Interstate Then and Now

This session focuses on how far we have come since the days when all an NCP had to do was move across a State line to be free of child support.

9:45 – 10:15

Break

10:15 – 11:45

Plenary Session

Confidence

“You said, I said, and we all might be right”

Let’s explore the barriers to trust and confidence and come up with solutions.

11:45 – 1:00

Lunch

1:00 – 2:15

Small groups

Distributing Collections To Families

This session will focus on States’ initiatives to improve the handling and distribution of collections.

Data Quality Part I

Preparing for Federal Reporting and Audits

In this session the States will have an opportunity to discuss best practices and clean-up efforts that promote reliable systems and data.

Interstate Case Processing Part I

This session will focus on the identification of interstate cases and the synchronization of case information.

Security Issues

My Data, Your Data, OUR Data: An Interstate Perspective on Security

2:15 – 2:35

Break

2:35 –3:50

Small groups

Distributing Collections To Families

This session will focus on States' initiatives to improve the handling and distribution of collections.

Data Quality Part II

Join us to learn what OCSE and States have done to improve the quality of data from employers.

Interstate Case Processing Part II

Determination of Controlling Orders and Reconciliation of Arrears

Security Issues

My Data, Your Data, OUR Data: An Interstate Perspective on Security

4:00–5:00

Plenary Session

Interstate Customer Service

In this session, customer service will be explored from the perspective of a State child support director, an IRS official, and a representative of the American Payroll Association.

Day 2

8:00–9:00

Demonstration Room

This room will be set up for people to demo the online IRG and CBTs produced by OCSE.

9:00–10:00

Plenary Session

Manual vs. Automated

Many Interstate cases can be processed using automation requiring little or no worker intervention. This session looks at how roadblocks to automation can be removed.

10:00–10:30

Plenary Session

Communication

A conversation about State-System-to-State-System communication.

10:30–10:45

Break

10:45–12:00

Small Groups

Federal Offset Program

This session will provide an overview of proposed changes in the passport denial process and discuss changes in the procedures and timelines for implementation.

CSENET 2000

This session will focus on maximizing use of the existing network and application in order to support business needs.

Central Registry Today

This session will focus on innovative and cooperative initiatives now under way.

Limited Services Today

This session will focus on what States have done to date to facilitate Limited Service requests and responses.

12:00– 1:00

Lunch

1:00– 2:00

Plenary Session

Are We Ready For Real Reform?

Let's discuss the successes we have had and how they play into the bigger picture of interstate reform.

2:00–3:15

Small groups

Tracking and Measuring Interstate Success

This session will present data on the States' success in identifying improvements in collections using the FCR and NDNH data.

MSFIDM/AEI

There Is Blood In The Turnip

SDUs/ EFT/EDI and Employer Issues

2001: A Payment Odyssey–Or, “The Future of Child Support Payments is Now!”

Direct Wage Withholding

This workshop is designed to highlight the advantages of automating direct wage withholding using the NDNH information.

Using the IRG to Facilitate Interstate Case Processing on the FCR and CSNet 2000

This session will focus on standardization and FIPS codes.

3:15– 3:45

Break

3:45–5:00

Small groups

Tracking and Measuring Interstate Success

This session will present data on the States' success in identifying improvements in collections using the FCR and NDNH data.

MSFIDM/AEI

There Is Blood In The Turnip

SDUs/ EFT/EDI and Employer Issues

2001: A PAYMENT ODYSSEY–Or, “The Future of Child Support Payments is Now!”

Direct Wage Withholding

This workshop is designed to highlight the advantages of automating direct wage withholding using the NDNH information.

Day 3

9:00–9:30

Question and Answer

9:30 – 10:30

Plenary Session

The IRI model

During this session members of the IRI Workgroup will present the revised model for how interstate IV-D cases could be processed in the future

10:30– 11:00

Break

11:00–12:00

Small Groups

These are facilitated groups to get feedback from participants on the IRI Model presented in the plenary session.

- Money flow and recordkeeping
- Customer service/communication between States and with recipients
- Limited Services in the Future
- Determining controlling orders and reconciling arrearages

12:00–1:00

Report back and wrap-up