

# 19<sup>th</sup> National Child Support Enforcement Training Conference

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## Tentative Agenda

<b>Sunday, November 1, 2009</b>	
5:30 p.m. - 8:00 p.m.	Registration/Information
<b>Monday, November 2, 2009</b>	
7:00 a.m. - 5:00 p.m.	Registration/Information
8:00 a.m. - 8:30 a.m.	Morning Meet and Greet
8:30 a.m. - 10:00 a.m. <b>OPENING CEREMONIES</b>  Vicki Turetsky, OCSE Commissioner	
10:00 a.m. - 10:30 a.m.	BREAK
10:30 a.m. – 12:00 noon <b>PLENARY SESSION</b>	
12:00 noon - 1:30 p.m.	LUNCH (on your own)
1:30 p.m. - 3:00 p.m. <b>WORKSHOPS</b> <ul style="list-style-type: none"><li>• Employment Programs for NCPs: Current and New Directions</li><li>• Hispanic Outreach Tools – How They Can Save You Money</li><li>• How Can Business Intelligence Help Caseworkers' Performance</li><li>• Tribal Reporting and Performance</li><li>• Financial Literacy – Train the Trainer</li><li>• Get Real - Setting Appropriate Orders</li></ul>	
3:00 p.m. - 3:30 p.m.	BREAK
3:30 p.m. - 5:00 p.m. <b>WORKSHOPS</b> <ul style="list-style-type: none"><li>• What's the Dish? Colorado CSE &amp; Judicial Collaboration Grant Project</li><li>• Kansas Department of Corrections and CSE: Two Agencies Working Together for families</li><li>• DC Pass-Through Policy Makes a Difference!</li><li>• Pro Se and Legal Aid: Web Tools</li><li>• Next Generation of Electronic Data Exchange: CSE and the Courts</li><li>• Improving Performance Measures with FPLS</li></ul>	

**Tuesday, November 3, 2009**

8:00 a.m. - 5:00 p.m.

Registration/Information

8:00 a.m. - 8:30 a.m.

Morning Meet and Greet

8:30 a.m. - 10:00 a.m.

**PLENARY SESSION**

10:00 a.m. - 10:30 a.m.

BREAK

10:30 a.m. - 12:00 noon

**WORKSHOPS**

- Carrot and Stick Method: Amnesty Program with Bench Warrant Sweeps
- DOD and CSE: Partners in Program Performance
- Social Security and Child Support – What’s the Connection?
- Government to Government: Relations between Federal/State Governments and Native American Tribes Part I – Understanding the History
- Child Support is Electrifying: Come Get Shocked
- Early Intervention: Collaboration & Customer Service = Collections

12:15 noon - 2:15 p.m.

**AWARDS LUNCHEON –**

2:30 p.m. - 4:00 p.m.

**WORKSHOPS**

- Strategies for Managing Change
- Mediation for Child Support Cases
- Government to Government: Relations between Federal/State Governments and Native American Tribes Part II – Working Together Today
- Electronic Interstate Communications
- UIFSA, the Hague Convention and Advanced UIFSA Scenarios

<b>Wednesday, November 4, 2009</b>	
7:30 a.m. - 12:00 noon	Registration/Information
8:00 a.m. - 8:30 a.m.	Morning Meet and Greet
8:30 a.m. - 10:00 a.m. <b>WORKSHOPS</b>	
<ul style="list-style-type: none"> <li>• American Idol: Paid Ideas from States</li> <li>• Succession Planning: Growing Staff in Tough Times</li> <li>• Information Sharing Between Social Security Administration and Child Support</li> <li>• Annual State Self Assessment Reporting</li> <li>• The Father Factor</li> <li>• Tribal Child Support 101</li> </ul>	
10:00 a.m. - 10:30 a.m.	<i>BREAK</i>
10:30 a.m. - 12:00 noon <b>PLENARY SESSION</b>	
12:00 noon <b>TRAINING CONFERENCE ADJOURNS</b>	