

## **Overview of the Federal Parent Locator Service (FPLS) Matching with the Social Security Administration (SSA)**

**Title II, Social Security Disability Insurance (SSDI)**, encompasses *earned* benefits since they are paid based on a person's work history and wages. Benefits are paid to disabled or retired workers and may be paid to the children of disabled/retired or deceased workers. Children also may obtain Title II benefits on their own rights.

Title II benefits may be garnished. The address of the beneficiary is provided with the Title II response record, as well as the address of the SSA District Office to which the income withholding notice should be sent. OCSE is working with SSA to implement e-IWO to facilitate and streamline the income withholding process.

Additionally, states may uncover opportunities for children to obtain SSA benefits as dependents of the noncustodial parents. Since some states factor SSA dependent benefits into their guideline calculations, the noncustodial parents may benefit as well as the child. A noncustodial parent's Title II payments are not negatively impacted by SSA payments to his/her children, which thus results in a win-win situation for the parent and child.

States can receive Title II matches by:

- ✓ Submitting an SSA Locate Request.
- ✓ Opting for proactive matches whenever a person is added or changed on the Federal Case Registry.
- ✓ Opting for a sweep of SSA's Title II records to obtain all available matches at one time.
- ✓ Using the State Services Portal, which will be available in June 2011, to request matches on an individual. The state may opt to receive back responses via the portal for the caseworker to review and/or as batch responses from the FPLS, which allows updates to the state system.

**Title XVI, Supplemental Security Income (SSI)**, is paid to aged or disabled individuals with limited income. These benefits are *needs based*. They cannot be garnished. There are no survivor or dependent benefits provided with Title XVI. This information can help with locate, order establishment, review and adjustment, and other case assessment activities.

States can receive Title XVI matches by:

- ✓ Submitting an SSA Locate Request for an NCP, CP or child.
- ✓ Opting for proactive matches whenever a person is added or changed on the Federal Case Registry.
- ✓ Using the State Services Portal, which will be available in June 2011, to request matches on an individual. The state may opt to receive back responses via the portal for the caseworker to review *and/or* as batch responses from the FPLS, which allows updates to the state system.

**Prisoner data** is collected by SSA from over 7,200 federal, state and local prisons and jails. The responses include prisoner identification, incarceration and contact information. The information assists with locate as well as paternity establishment, order establishment/modification, or income withholding against prisoner accounts, depending on state policies.

States can receive Prisoner matches by:

- ✓ Submitting an SSA Locate Request.
- ✓ Opting for proactive matches whenever a person is added or changed on the Federal Case Registry.
- ✓ Using the State Services Portal, which will be available in June 2011, to request matches on an individual. The state may opt to receive back responses via the portal for the caseworker to review and/or as batch responses from the FPLS, which allows updates to the state system.

**SSA Title II, Title XVI and Prisoner matches are provided through the FPLS as part of the State Verification and Exchange System (SVES).**

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**Title II Pending Claims** – Each day, participants on the FCR are matched with individuals who are applying for Title II benefits. Even though it may be some time before the person is awarded benefits, child support case managers should send an income withholding order (IWO) when an application for Title II benefits is reported. The IWO will remain on file with SSA and will be used to withhold a portion of the regular SSA benefit and/or any retroactive lump sum payment if benefits are approved. Using this information provides states with early insight into possible future benefits so that child support obligations can be withheld from the first month's benefit payment.

States *must opt* to receive the Title II Pending Claims file information. After opting in, information will be sent to the state immediately for all applications made from that time forward. Data about pending claims for SSA benefits is not stored on the FPLS. Therefore, it is important that states opt to receive this data as soon as possible.

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States should note that OCSE offers additional assistance in the event that states are not yet able to automate the integration of SVES or SSA Title II Pending Claim matches into their state systems. OCSE provides:

- ✓ COBOL print programs to assist states in printing the data.
- ✓ Formatted printed reports that the FPLS can generate and send to the state. States must send an electronic request to start receiving the formatted reports.

For assistance in selecting the best options and use of SVES and Title II Pending Claim matches, please contact your State Technical Support Liaison. Contact information can be found at <http://www.acf.hhs.gov/programs/cse/newhire/contacts/fcrtscontacts.htm>.